

Protech Chat Bar 0.9.14494.54199 Certification Results



Manufacturer:	Protech1inc
Product-Name:	Protech Chat Bar 0.9.14494.54199
Rev #:	2
Tester:	[REDACTED]
Product Contact:	[REDACTED]
Date Material Rec'd:	7.09.2009
Date testing commence:	14.09.2009
Date testing complete:	14.09.2009
Test Spec Name and Version:	Skype Software Product Certification Test Specification version 8.07

Test Cases	XP
1. Legal requirements	Pass
1.2. Software Application.	Pass
1.3. Call quality.	Pass
1.4. Stability of Skype Software.	Pass
1.5. Other applications.	Pass
1.6. Malicious software.	Pass
1.7. Usage information.	Pass
1.8. Identification.	Pass
1.9. Unsolicited communication.	Pass
1.10. Skype Software user interface.	Pass
1.11. Inappropriate behavior.	Pass
1.12. User Privacy.	Pass
1.13. Skype trademarks.	Pass
1.14. Skype icons	Pass
1.15. Distribution of Skype Software.	Pass
2. Non-functional requirements	Pass
2.1. Vendor and Product information	Pass
2.1.1. Product name and version number.	Pass
2.1.2. Target operating environments.	Pass
2.1.3. Terms of use of the Product.	Pass
2.1.4. Vendor name and contact information.	Pass
2.2. Product documentation	Pass
2.2.1. General requirements.	Pass
2.2.2. Level of detail.	Pass
2.2.3. Distribution and presentation.	Pass
2.2.4. Minimum availability.	Pass
2.2.5. Technical information.	Pass
2.2.6. New versions.	n/a
2.3. Customer support.	Pass
2.4. Free trial.	Pass
3. Functional requirements	Pass
3.1. Product features.	Pass
3.2. User interface	Pass
3.2.1. Usability guidelines.	Pass
3.2.2. Unicode support.	Pass
3.2.3. Understandability.	Pass
3.3. Installation and uninstallation	Pass
3.3.1. Straightforward workflows.	Pass
3.3.2. Dependency management.	Pass
3.3.3. User privileges.	Pass
3.3.4. No rebooting.	Pass
3.3.5. Upgrades.	Pass
3.3.6. Clean uninstallation.	Pass
3.4. Reliability	Pass
3.4.1. Error handling. The Product must adequately handle the following situations:	Pass

a. Skype Software is not installed;	Pass
b. Skype Software is not or stops running;	Pass
c. Skype API is or becomes not available or API access is or becomes denied;	Pass
d. the host computer has no or loses internet access;	Pass
e. the User's Skype session or operating system user session terminates.	Pass
3.4.2. No hang-ups.	Pass
3.4.3. No crashes.	Pass
3.4.4. No harm to other software.	Pass
3.4.5. Utilization of system resources.	Pass
3.5. Privacy and security	Pass
3.5.1. Logging.	n/a
3.5.2. Credentials.	n/a
3.5.3. Additional security checks.	Pass
3.6. Miscellaneous	Pass
3.6.1. Skype Software configuration.	Pass
3.6.2. Preservation of settings.	Pass
3.6.3. Advertisements.	Pass